



CLOUD-BASED (HOSTED) PHONE SYSTEMS

Hospitality WiFi is proud to offer managed cloud-based (hosted) telephone solutions that are designed for today's hospitality voice communication needs. By moving your phone network into the cloud, not only can you eliminate much of the hardware and wiring needed for legacy PBX systems, but you also gain additional flexibility and features to improve your operations. Benefits include:

- **Quick and Easy Setup** - A cloud-based (hosted) phone system can be ready for use within hours of receiving the necessary setup information. Most SIP phones on the market support auto-provisioning; just plug in the phone and it does the rest of the work to prepare for use.
- **Simplified Management** - A "single pane of glass" management interface enables easier access and the ability to distribute calls to multiple hotel sites and set up crucial items such as holiday answering and call routing at night. A single login can manage all associated systems, meaning necessary upgrades can be completed system-wide instead of one at a time. There is no hardware to maintain onsite, simplifying maintenance and saving costs.
- **Modern Convenience** - Key personnel are often on the go, but sometimes you need to be able to reach them anywhere. To support this, text messaging is built in, along with the ability to transcribe voicemails to text and send the transcript to email. Voicemails can be retrieved from anywhere. Also, calls can be started on a house phone and moved to a smartphone or vice versa.
- **Improved Reliability** - Multiple redundant and secure data centers are maintained 24x7x365 so your property will maintain 99.99% uptime. Support for auto-attendants, call rerouting, and more means that you can keep your business running even when disaster strikes.
- **Compliance** - Just as with all of our phone systems, our cloud-based (hosted) solutions support the legal requirements such as 911 law, Kari's Law, and Ray Baum's Act, with unlimited DID's (Direct Inward Dial numbers) to identify a specific room and not just the property.
- **Scalability** - Our solutions support any size hotel with the same set of features. No property is too big or too small. Starting now, your phone system can be consistent among all your properties.

We work with leading brands that have been providing hotel voice communication solutions for decades and whose focus is to produce inexpensive yet feature-rich hotel phone systems that work with PMS interfaces already approved by many major brands. Contact us today to discover solutions that meet the needs of your guests and your staff for the best possible experience.